

PeopleSoft 8.9 Post-Implementation

Feedback on project	Recommendations	Action Items
Project Planning & Management		
<p>Dan E.</p> <ul style="list-style-type: none"> No Project Plan No Project Manager Meeting for go/no-go decision should have been a month sooner No specified milestones No contingencies Did not know when Dev/QUA will be available (rollout too late) Items identified day-by-day <p>Al H.</p> <ul style="list-style-type: none"> Upgrade to 8.0 had dedicated Project Manager <p>Elena P.</p> <ul style="list-style-type: none"> No plan (contingency) for patching 8.0 Apps developers were working on 8.0 mods instead of planning 8.9 → Overcommitted? Were milestones dates followed or ignored? <p>Steve M.</p> <ul style="list-style-type: none"> Was it a right decision to upgrade to 8.9 vs. to skip <p>Jodi H.</p> <ul style="list-style-type: none"> Felt like their opinions never mattered <p>Julie C.</p> <ul style="list-style-type: none"> Good to use experience of others (Madison) 	<p>Julie C.</p> <ul style="list-style-type: none"> Should have dedicated Project Manager, not the same person who is responsible for App Dev <p>Steve M.</p> <ul style="list-style-type: none"> Need Project Mgr Start planning for 9.0 soon Need Project Plan Need to evaluate whether to go w/upgrade or to skip early in the process <p>Dick T.</p> <ul style="list-style-type: none"> Project Plan and Manager are needed but we still need to be prepared to deal with unexpected <p>Dan E.</p> <ul style="list-style-type: none"> Need Project Planning Oversight: small group between Integration Team & Steering Committee: (PM, Rep from Integration Team, Buss.Units, Apps Dev, HD) <p>Elena P.</p> <ul style="list-style-type: none"> Need a predefined approach to address differing opinions of functional areas Basic principles and a line of authority for decision making need to be defined early on Go/no-go parameters should be defined early on 	<p>Hire a Project Manager – Completed</p> <p>Timeline proposed TBD April-June'07</p> <p>TBE March'07</p> <p>TBD April-June'07</p> <p>TBD April-June'07</p> <p>TBD April-June'07</p>
Resources		
<p>Dan E.</p> <ul style="list-style-type: none"> No dedicated support for Reg-r office <p>Al H.</p> <ul style="list-style-type: none"> Fewer resources <p>Jodi H.</p> <p>Train Apps Dev staff on functionality, not just on data</p> <p>Al H.</p> <ul style="list-style-type: none"> Perhaps needed to engage consulting? <p>Elena P.</p> <ul style="list-style-type: none"> Lack of personnel for backing up key technical and functional staff 	<p>iCIT team</p> <ul style="list-style-type: none"> Designate primary support personnel <p>Tom J.</p> <ul style="list-style-type: none"> Expectations must be aligned with resources <p>Dan E.</p> <ul style="list-style-type: none"> Need a process to assure that highest-priority items are worked on first <p>iCIT team</p> <ul style="list-style-type: none"> Establish a better process for prioritizing mod requests Each area needs to cultivate and leverage external relationships to reduce the need for consulting Appropriate staffing allocation 	<p>2 people learning Student Records & admissions</p> <p>Begun development of</p> <ul style="list-style-type: none"> Effort Scope Time estimates Resource allocation reporting <p>To Be Addressed Fall-06</p> <p>To Be Addressed</p> <p>To Be Addressed</p>
Processes		
<p>Dan E.</p> <ul style="list-style-type: none"> Dev/QUA were not consistent PS 8.9 has different functionality that could not be discovered in tests (i.e. transactions are not in logs) <p>Al H.</p> <ul style="list-style-type: none"> Less reliability comparing to 8.0 upgrade 	<p>iCIT team</p> <ul style="list-style-type: none"> Allocate adequate time to testing the system Establish a clear timeline and deliverables for testing 	